



grievances are referred to the Patient Relations Office for a coordinated investigation and response in compliance with the Complaint and Grievance Policy.

#### Related Documents

Breach Notification

Complaint and Grievance Policy

Compliance Concerns: Reporting, Investigating, and Protection from Retaliation

Compliance Concerns: What You Need to Know About Reporting & the Investigation Process

HIPAA Privacy Policies, Procedures, and Documentation

HIPAA Privacy Policies and Procedures Definitions

Mitigation of HIPAA Related Incidents

#### Legal Reference

45 C.F.R. §164.530(d)

42 C.F.R. §482.13

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This version supersedes all NYU Langone Health (as defined in this Policy) previous policies, including but not limited to NYU Hospitals Center, New York University School of Medicine, Lutheran Medical Center and Winthrop University Hospital